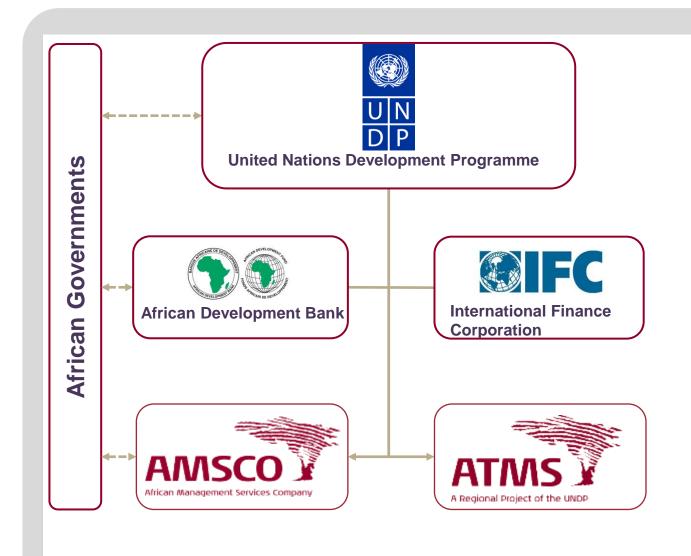


# Quantifying impact for investors

CLEAR-AA; Wits School of Governance & The Rockefeller Foundation

### AMSCO: An Introduction



AMSCO was founded in 1989 as a project of the UNDP to promote private sector development by improving the quality of human capital available to African enterprises.

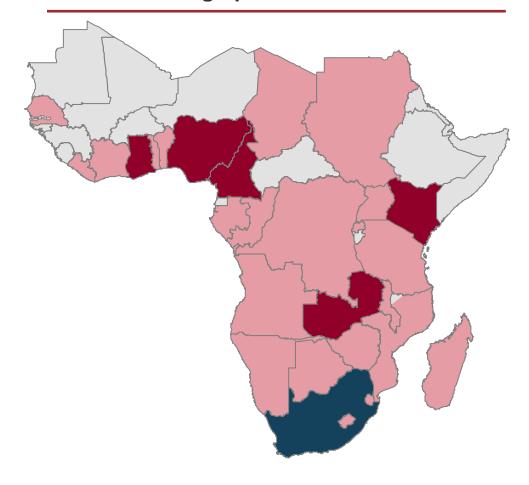
Our core objective is to assist African companies to become globally competitive, profitable and sustainable.

Over the last 26 years, we have developed a track record of implementation experience in 29 countries across the African continent, impacting just under 350 companies.

Our company has evolved to offer a range of development advisory solutions from project design to management to monitoring and reporting.

### AMSCO: Geographical footprint

### **Geographic Infrastructure**



### **Operational Infrastructure**

### **Operational Markets**

- ATMS has engaged across 29 African countries
- 23 markets in which ATMS does not run local operations, but supports via its regional hubs

### **Regional Hubs**

- Cameroon, Ghana, Kenya, Nigeria, Zambia, South Africa
- Markets ATMS services through on the ground office operations

#### **Head Quarters**

- Johannesburg, South Africa
- Core operational functions of the ATMS business

# Why measure social impact?



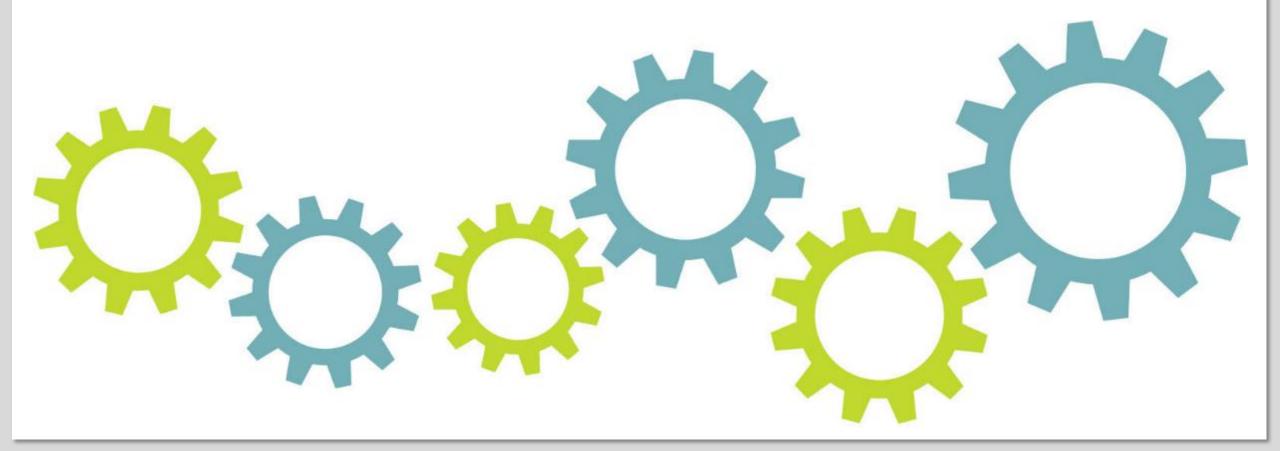
### 1. Unlock new sources of capital

- Growing number of investors are allocating capital with developmental AND financial goals
- DFIs are increasingly turning to the private sector to meet some of their development goals
- DFIs are the biggest players in many African
   Private Equity markets (e.g. >50% in Kenya)
- DFIs are politically accountably for how taxpayer money is spent – impact reporting is a prerequisite
- Other pools of money: HNWIs, Family Offices,
   Venture Philanthropy, etc.



### 2. Learn and improve processes

- Identify what works and what doesn't, and use these strategies to inform future decisions
- Find bottlenecks and inefficiencies, test hypotheses



### 3. Marketing material

- Differentiate your organisation from the competition
- Showcase success

#### Impact at a glance

As at 31 December 2014 CENT has delivered the following impact:











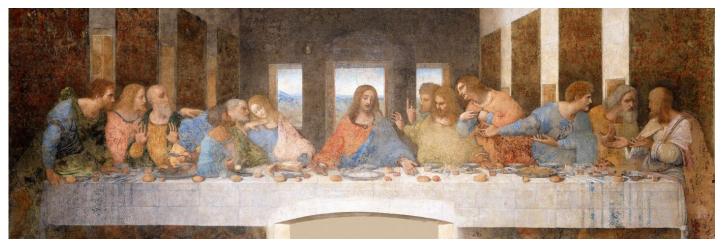


# 4. Because somebody told you to

 Investors, shareholders, the government, boards of directors may all have their own motivations for requiring impact measurement



### "An art not a science"









### ESG Due Diligence: tools and frameworks

There are a range of tools and frameworks for integrating ESG into the investment process



All draw on similar sets of global standards: IFC Performance Standards; Equator Principles; etc.

Environmental, Social, and Corporate

Governance (ESG)

Some more geared to screening and identifying risks (e.g. FMO), some for use during DD (e.g. Root Capital) and others are broad guidelines for developing your own strategy & tools

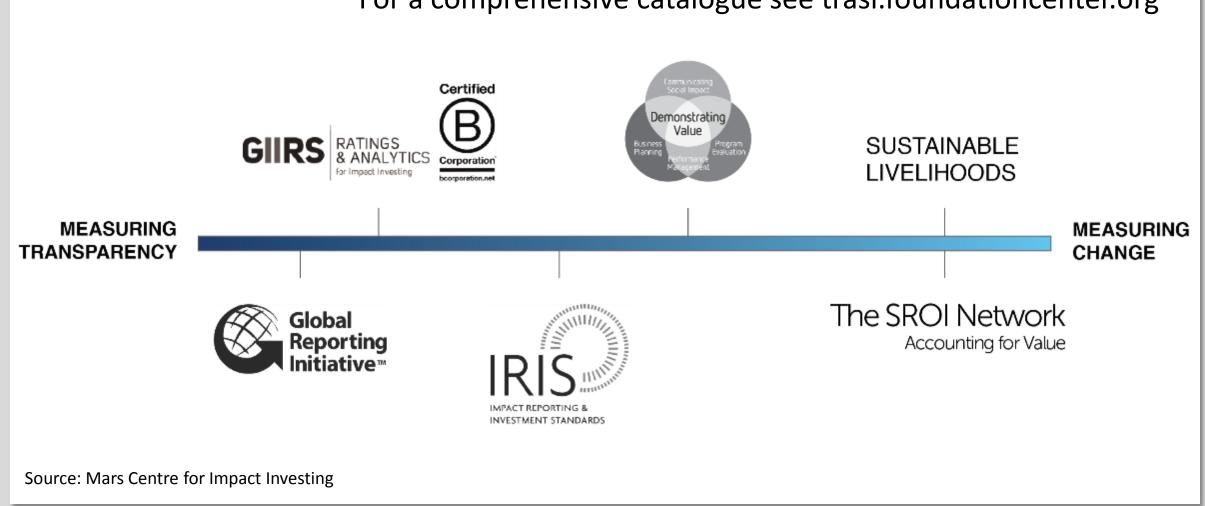




### Impact measurement standards and tools

There are a range of frameworks and tools for assessing impact

For a comprehensive catalogue see trasi.foundationcenter.org



# Impact due diligence industry standard: The Alphabet Soup

If IRIS = IFRS for social impact

Then GIIRS = Moody's

And B Analytics = SAP



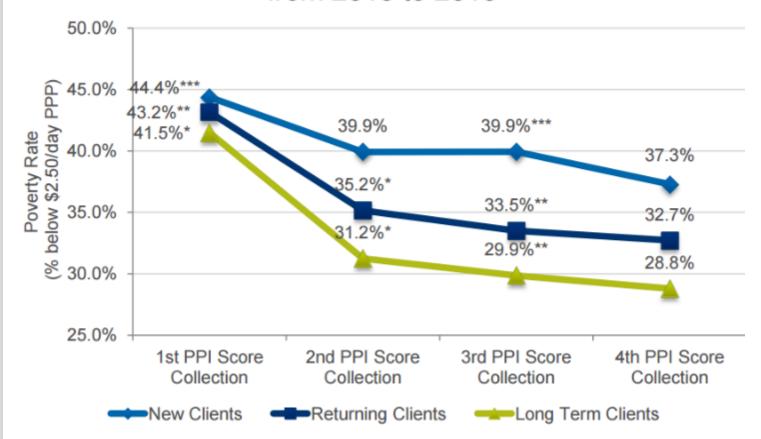
# The Progress out of Poverty Index (PPI)



- Developed by the Grameen Foundation
- 10 questions that together provide an accurate picture of the degree of poverty experienced at household level
- Aims to be a more accurate way of measuring poverty than household income, which can be irregular, undocumented, and in the form of trade rather than cash
- Has been specifically adapted for different countries, including most African countries
- Being used by 175 different organisations across the world
- Questions are simple, and have been selected from a list of approximately 200 because of their correlation with poverty levels. Kenyan PPI questions include: "How many members does your household have?" and "How many mosquito nets does your household own?"

### PPI (contd)

# Change in Poverty Rate by PPI Collection Date from 2010 to 2013





### Allows organisations to:

- Measure (are we actually reaching the poor people that we intended?)
- Assess performance (does the work that we are doing help lift people out of poverty?)
- Track changes in poverty over time

### Social Return on Investment

# The SROI Network Accounting for Value

- An effort to monetise social impact
- A system for putting a \$ value to social outcomes
- Based on cost-benefit analysis
- Can be used either to evaluate past projects or forecast social returns for future projects

### G8 taskforce framework



- G8 Taskforce on Impact Investing was set up by the UK presidency of the G8
- Published a report in September 2014
- The Taskforce's Impact
   Measurement Working
   Group published its own
   report on impact
   measurement guidelines
- Not prescriptive, but a useful framework for thinking about impact

# Pre-investment process

	Sourcing & screening	Full Due Diligence	Investment approval	Transaction structure
Financial review	<ul> <li>Investment sourcing</li> <li>Financial review</li> </ul>	Vicinancial Due est Diligence Manage	Present Case investment case	<ul><li>Terms</li><li>Covenants</li><li>Security</li><li>Disaster recovery plan</li></ul>
S&E Risk	<ul> <li>Negative screening &amp; exclusions</li> <li>Preliminary screening against IFC standards</li> </ul>	<ul><li>Full S&amp;E DD</li><li>Site visit</li></ul>	<ul> <li>Present S&amp;E risks</li> <li>Identify mitigation strategies</li> </ul>	<ul> <li>Conditions precedent</li> <li>100 day plan</li> </ul>
Opportunities for impact	hypothesis	<ul> <li>Deeper research into local context</li> <li>Construct impact case</li> </ul>	<ul> <li>Present impact case including targets and expected outcomes</li> </ul>	<ul> <li>Social reporting metrics and protocols structured into deal terms</li> </ul>

### Debates and Challenges

- It's expensive. And if it's rigorous, it's really expensive
- Who pays? Investors? Investees? Third party?
- Independence: Very few funds appoint external evaluators
- Only telling the "good story"
- Different timeframes for financial return and social impact
- When is it commissioned an afterthought?
- Is impact investing a misnomer? "Outcome Investing"?
- Irony: evaluation probably more important for early stage investments, but budget only available for bigger investments
- Many funds don't have a theory of change just want to invest in companies that are doing good